

ALLURING SMILES IS OPEN

Dear Patients,

We finally have a bit of good news during the pandemic! The government have finally allowed dental practices to begin seeing patients again for non-emergency treatment, including teeth cleaning, routine exams, and all other important dental care. A great way to keep your immune system healthy is to keep the gateway to your body, your mouth, in good condition.

As always, your health and safety is of utmost importance, and we have implemented a few new changes to our normal surgery procedures and policies to ensure we can keep everyone safe and healthy when you're in the practice receiving this important care. Here are a few of the highlights:

- Please call the practice when you arrive (020 8529 2504). We will call you in as soon as we are ready for you.
- We will take your temperature with a touchless thermometer and have you sanitise your hands when you arrive. We will also be given you a pre-procedure mouthwash to use prior to being seen.
- We will call you the day before your appointment to go through some health screening questions.
- We have decreased the number of patients we see each day to ensure less congestion and

maintenance of social distancing. Please help us practice social distancing while in the Practice.

- Our dentists and hygienist will be wearing even more protective gear, such as surgical caps, face shields, and FFP3 masks.

We also want to reassure you that we have spared no expense to ensure that your treatment is at the highest level of protection.

- Our new air purifiers are able to refresh the air in our practice several times per hour and have UVc (virus killing) Hepa filtration.
- All our surfaces (including our door knobs and bathrooms) are cleaned with hospital grade disinfectant after every use (Salvesan 99.999% efficiency).
- We have fitted an external suction hood that eliminates aerosols created during treatment.
- We are fogging all rooms daily with Salvesan to disinfect any potential airborne particles.
- Protective screens have been installed between staff and patients.
- Any of our staff members would be happy to review through or answer your questions about our thorough sanitation and sterilisation procedures.

Please feel free to call to get an appointment and get back on track with your dental treatment. We will be back in the practice from Monday 8th June and available by phone before this to respond to your dental emergencies.

IMPORTANT: If you are infected with COVID-19 or think you may have been exposed, please contact us before coming in.

We are excited to see you all again!

Sincerely,

Dr. Nikhil Amin, and team

Alluring Smiles

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